

MANAGED SERVICES

Cyret's Managed Services model helps you enhance productivity and rein in your costs. This is an end-to-end shared support service that leverages industry best practices and utilizes a common resource pool of Oracle certified champions across all applications.

WHY CYRET

Cyret is a leading provider of managed services with seasoned consultants dedicated to the upkeep and maintenance of Oracle Applications

- Day to day Administration of your Oracle Application
- Bug fixes Custom fixes and Solutions
- Application Enhancements Release or Patch management

OVERVIEW

Businesses face complexities due to varying needs and condensed budgets. This is the reality of 2017 and all indicators point to this continuing well into 2018. IT remains a vital means to drive efficiency in an organization and it's also an area which is scrutinized due to budgetary constraints. The current economic scenario demands organizations to focus on core competencies for success and survival. To address this effect, Cyret provides scalable and reliable software solutions, allowing businesses to concentrate on investment capital, resources and time on maintaining core business activities, while operating and maintaining IT and ERP systems at a predictable monthly cost.



Cyret's managed services let business offload specific IT operations and we assume the responsibility for monitoring, managing and/or problem resolution for selected IT systems and functions.

BENEFITS

- Improved operations at lower predictable costs
- Potential reductions in maintenance spend of 30% or more
- Greater reliability and service availability backed by Service Level Agreements (SLAs) and standards-based governance
- Cost predictability for services driven by specific customer requirements
- Access to a consistent team of Cyret subject matter experts
- Reallocation of in-house staff to other activities
- Simplified budgeting and management of regular requirements

OFFERINGS

ALWAYS ON DEMAND	ALWAYS ON RETAINER	ALWAYS ON 24/7	TRAINING ON DEMAND
<p>Support Provided as Needed – On Customer Demand (L1, L2, L3 Resources)</p> <ul style="list-style-type: none"> • Technical (CNC) • Database • Testing • Patches 	<p>Support Pre-Booked by Month or Quarter with SLA – driven commitments (L1, L2, L3 Resources)</p> <ul style="list-style-type: none"> • Application Management (JDE, EBS, Primavera) • Technical (CNC) • Database • Programming • Testing • Backup • Security • Patching • Help Desk 	<p>Support for a complete Application and Hardware infrastructure – 24/7, 365 (L1, L2, L3 Resources)</p> <ul style="list-style-type: none"> • Applications Software • Hardware • Infrastructure/ Networking • Help Desk • Includes everything under On Demand and Retainer 	<p>Standard Oracle University Training or Customized Training</p>

MANAGED SERVICES AND DEVELOPMENT CENTER



Key Managed Services Customers

TOCO
Adyard
ABAN

JK Paper
Sara Trident
OEN

Transmed
Firex
Kendall Jackson

Gumberg India
Amneal Pharmaceuticals
Chemetall

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